



## **Guide to updating of Profile Details on CAMS Portal**

As part of our ongoing efforts to enhance the security, reliability, and user experience of the CAMS Portal, we will be progressively transitioning from the current email-based login system to Singpass login. This change brings enhanced security, verified identity, and easier access across all user roles.

Before this transition takes effect, you must verify and update your account details. This is essential because some existing records are incomplete, and the system needs accurate information to correctly match your account when you log in via Singpass (MyInfo).

# STEP 1: Login to CAMS Portal

Sign in

Register

Go to the website:  
(<https://saqswimsg.org.sg/home/>)



Login using your registered email  
and password



## Important Notice

In preparation for the upcoming Singpass integration, all users are required to update their NRIC details in full. Please update your particulars at your earliest convenience to ensure uninterrupted access to the portal.

## Sign in to your account

User ID

Password

[Forgot your password?](#)


Sign in

## STEP 2: Access Your Profile

Click "My Profile" at the top right corner or click "Go to my profile" on the red banner

The screenshot displays the user interface for the SWIM SAFER portal. At the top, the logo 'SWIM SAFER' is visible on the left, and navigation links for 'Register for an assessment', 'My participants', and 'My clubs' are in the center. On the right, there are links for 'Inbox', 'My carts', 'My profile' (highlighted with a red circle and arrow), and 'Logout'. Below the navigation bar, a white header area shows a user profile for 'Tan Chow Chow' with a 'Welcome,' message. A prominent red banner contains a warning icon and text: 'In preparation for the upcoming Singpass integration, all users are required to update their NRIC details in full. Please update your particulars at your earliest convenience to ensure uninterrupted access to the portal.' A button labeled '→ Go to My Profile' is highlighted with a black box and a red arrow. To the right, an 'Inbox' section is partially visible with a 'View' link.

# STEP 3: Update NRIC Details

 In preparation for the upcoming Singpass integration, all users are required to update their NRIC details in full. Please update your particulars at your earliest convenience to ensure uninterrupted access to the portal.

[Update now](#)

Who should you update for?




- Managing a child's account (Enter your child's full NRIC)
- Updating your own account (Enter your own full NRIC)



Before saving, check that all details are updated and click save

**Avatar**

 [Edit my avatar](#) [Roles](#)

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**My personal informations**

**ID**  
 [Copy](#)  
Use this ID when contacting support

**NRIC**  
 [X](#)  
Invalid NRIC/FIN format (e.g. S1234567D)

**Full name**

**Email**

**Gender \***

**Date of birth**

**Contact number**

**Address**

**City**  **Postal Code**  **Country**

[Change password](#) [Save](#)



## STEP 4: Verify Changes

Once successfully saved, a green Modified Profile box will appear at the top right



Red banner will no longer appear and NRIC will be automatically masked



Congratulations, your profile has been successfully updated! The red banner will no longer be visible.



If you have multiple accounts, repeat steps 1 to 4 (e.g. if you manage more than one child)

The screenshot shows the 'My profile' page on the SWIM SAFER website. The top navigation bar includes the SWIM SAFER logo and various menu items: Register for an assessment, My participants, My assessments, My quizzes, My certificates, Results, My clubs, Inbox, My carts, My profile, and Logout. The 'My profile' page features a green banner at the top right with a checkmark and the text 'Modified profile'. Below this, there is an 'Avatar' section with a placeholder image and an 'Edit my avatar' button. The main section is titled 'My personal informations' and contains several input fields: ID (3555), NRIC (SXXXX697E), Full name (Test Account), Email (test@gmail.com), Gender (Prefer not to say), Date of birth (01/01/2025), Contact number (+65 87654321), Address (123), City (Singapore), Postal Code (123456), and Country (Singapore). At the bottom right, there are buttons for 'Change password' and 'Save'.



## **Need help?**

Contact: [swimsafer.enquiries@sqaquatics.org.sg](mailto:swimsafer.enquiries@sqaquatics.org.sg)  
(Mon–Fri, 9:30am – 6:30pm, excluding Public Holidays)

# SWIM SAFER

*HAVE FUN, SWIM SAFE*

## Download Guide

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