





SwimSafer CAMS Transition Updates



Session 1 (Zoom - Live):

Date: Monday, 28 April 2025

Time: 8:00pm to 9:00pm



Session2 (Zoom - Playback):

Date: Tuesday, 29 April 2025

Time: 11:00am to 12:00pm



Session 3 (Zoom - Playback):

Date: Wednesday, 30 April 2025

Time: 8:0pm to 9:00pm







<u>Agenda:</u>

- 1. Updates on launch of SwimSafer CAMS
- 2. Updates on Key Developments
 - March SwimSafer Statistics
 - Assessment Centres operational hours
 - Revised Registration Process + Large Group Assessments
 - Safety
 - Revised SwimSafer 2.0 Manual
- 3. Key Learning Points (permutations, must-see criteria etc.)
- 4. Full-Time Assessor Role
- 5. Engagement with Assessors and Vendors for MOE projects
- 6. Q&A







Broad Timeline - SwimSafer CAMS Transition Period

January-March 2025



April-June 2025



July 2025 onwards

- Begun pilot testing for CAMS
- Controlled assessments at 5 centres
- Max load testing / large group testing

- SAQ ground operations
- Finalisation of assessment centres
- Adjustments from Jan-Mar pilot testing
- Final testing and onboarding for new CAMS platform

- Official launch of CAMS
- New CAMS platform
- Standardised assessment fee of \$50 effective



Updates & Progress



Mar 2025 Pilot CAMS - Statistics

	Utilisation (No. of Pax)			Breakdown by Stages				Passing Rate		
Venue	Total Cumulative	Used	%	One	Two	Three	Bronze	Silver	Gold	Total
Bukit Batok	910	170	18.68%	27	47	12	39	27	18	64.7%
Bukit Canberra	1050	50	4.76%	9	7	13	13	3	5	78%
HeartBeat @ Bedok	1130	164	14.51%	9	25	43	44	24	19	70.7%
Jalan Besar	900	35	3.89%	8	5	9	3	4	6	62.8%
Yio Chu Kang	1160	321	27.67%	74	113	55	31	24	24	79.7%
Total	5150	743	14.43%	127	197	132	130	84	73	71.2%

The Pilot CAMS March assessments saw an overall slight increase in utilisation rate to 14.4% with 743 participants out of 5150 available slots across five venues. Yio Chu Kang had the highest utilisation at 27.7%, while other venues ranged from 3.9% to 18.7%. Key points:

- Total participants: 743
- Highest utilisation: Yio Chu Kang (321 participants, 27.7%)
- Lowest utilisation: Jalan Besar (35 participants, 3.9%)
- Most common stages: Two (197 participants), Three (132 participants)
- Least common stage: Gold (73 participants)

Mar – Apr Pilot CAMS Assessments – Review

New Assessment Schedule & Booking

- •Revised timing: 11am 5pm (previously 9am 12pm)
- •All bookings now through single consolidated FormSG
- •1,400 assessment slots available for April
- Please avoid double-booking slots (individual + group bookings)

New Group Size Limits - Updated Maximum Participants:

- •Stage 1: 20 pax (from 30)
- •Stage 2: 15 pax (from 30)
- •Stage 3 & 4: 10 pax (U from 20)
- •Stage 5 & 6: 10 pax (unchanged)

Assessment Duration

- Extended to 75 minutes (previously 60 minutes)
- •Please factor this into your scheduling

New Assessment Location - Moving from Bukit Canberra to Yishun Swimming Complex

- More suitable pool depth for younger swimmers
- Larger holding area for participants
- Better facility scheduling
- •Reduced programme clashes

Important Reminders

- 1. Check must-see criteria thoroughly before assessment
- 2. Ensure students meet all prerequisites
- 3. Book early to secure preferred slots
- 4. Arrive 15 minutes before scheduled time
- 5. Brief students on assessment requirements

Mar 2025 Max Load / Large Group - Statistics

	No. of Pax	Breakdown by Stages						Passing Rate
Venue	Total	One	Two	Three	Bronze	Silver	Gold	Total
Heartbeat @ Bedok	824	36	176	148	195	174	95	86.2%
Bukit Batok	106	0	62	21	10	4	9	94.3%
Bukit Canberra	121	42	45	11	14	3	6	87.6%
Yio Chu Kang	170	53	62	23	19	9	4	62.8%
Total	1221	131	345	203	238	190	114	82.7%

The Pilot CAMS Max Load or Large Group assessments held during the March School holidays was an initiative to clear the backlog from swim schools with a total of 1221 participants across four venues and an average passing rate of 82.7%. Key points:

- Total participants: 1221
- Largest Group: HeartBeat@Bedok (824 participants over 6 sessions)
- Smallest Group: Bukit Batok (106 participants in 1 session)
- Most common stages: Two (345 participants), Bronze (238 participants)
- Least common stage: Gold (114 participants)

Max Load / Large Group Assessments – Review

The assessment framework for large groups (exceeding 300 participants) has been restructured to optimize safety and efficiency.

Facility Utilization:

- Competition Pool: 2-3 lanes per session
- Teaching Pool: 1-2 lanes/sections
- Maximum Capacity: 35 participants per 75-minute slot
- Total Handling: 100-175 participants per block
- Groups >300 will be split across two sessions

Revised assessor-to-participant ratios:

- •Stage 1: 20 pax (from 30)
- •Stage 2: 15 pax (from 30)
- •Stage 3 & 4: 10 pax (from 20)
- •Stage 5 & 6: 10 pax (unchanged)

Scheduling Blocks:

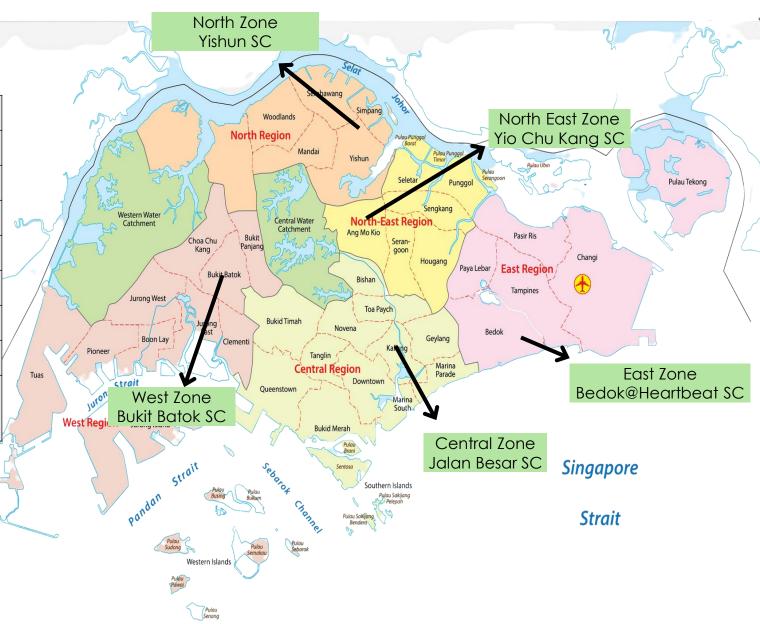
- Morning: 9AM-2PM (School Holidays)
- Midday: 11AM-5PM (Peak Period)
- Evening: 5PM-8PM (After-School)

Operational Guidelines:

- 2-3 stages can run simultaneously
- Minimum 5 participants required per stage
- Stages 1-4 must remain separate
- Stages 5&6 can combine if numbers are low
- Each assessment maintains 75-minute duration
- Staggered timing for optimal flow

Assessment Centres + Timings

Location	Day	Time			
	Monday	5:00pm-8:30pm			
Bukit Batok / Yishun	Thursday	5:00pm-8:30pm			
	Saturday	11:00am-5:00pm			
	Sunday	11:00am-5:00pm			
Jalan Besar / Yio Chu Kang / Heartbeat@Bedok	Wednesday	5:00pm-8:30pm			
	Friday	5:00pm-8:30pm			
	Saturday	11:00am-5:00pm			
	Sunday	11:00am-5:00pm			

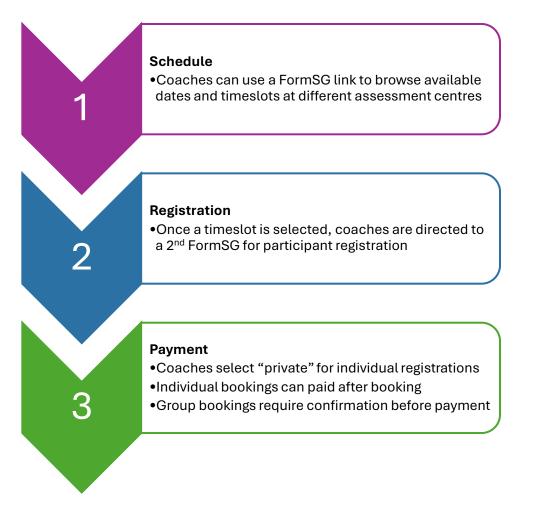




Revised Registration Process



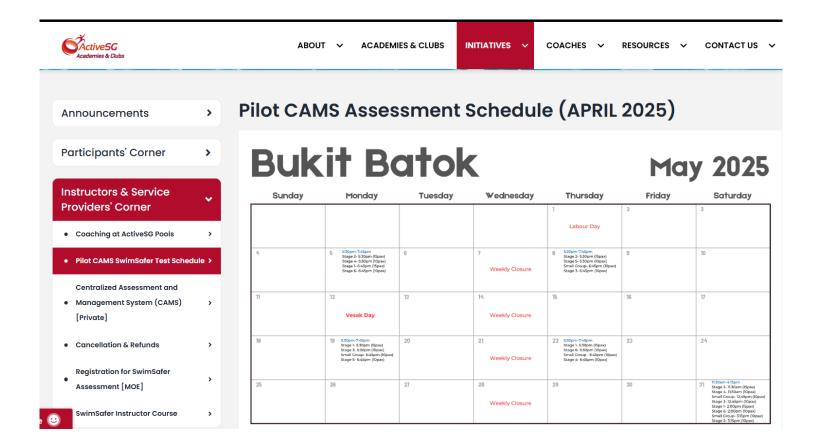
Key Changes for May Pilot CAMS – Registration



- 5 Centres Assessment Schedule Calendar Listing
 - a. Refer to ActiveSG SwimSafer website for calendar schedule
 - b. Slots released 2 weeks advanced
- 2. Two-Step Registration Process
 - a. Step 1: Browsing and Selecting Timeslots
 - Coaches will use a FormSG link to browse available dates across the five assessment centres.
 - ii. Two types of bookings are available:
 - 1. Individual bookings
 - 2. Group bookings for 10 participants or 300+ pax
 - iii. After selecting a preferred timeslot, coaches are directed to a second FormSG for participant registration.
 - b. Step 2: Participant Registration
 - i. The second FormSG is specific to the chosen timeslot.
 - ii. Registration is on a first-come, first-served basis.
 - iii. Registration closes automatically once slots are filled.

1. Assessment Slot Availability

 The Overview of Assessments Schedule is posted up on the SwimSafer Website under Instructors & Service Providers' Corner tab, in CAMS Pilot Test Schedule for your reference.

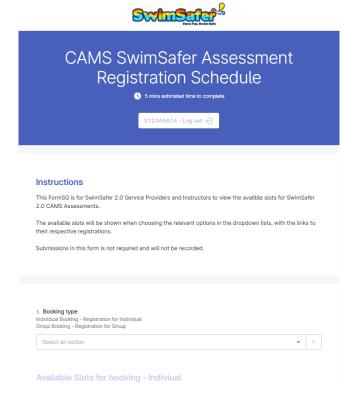


2. Applying Assessments through Individual Assessment registration Form

Service Providers can view the available slots at form at http://go.gov.sg/ssschedule (CAMS Assessment Registration Schedule)



https://go.gov.sg/ssschedule



Service Providers /
 Instructors are to log in
 with Singpass in order to
 view either Individual slots
 or Group slots

2. Viewing and Selecting Available Slots (Individual)



Pilot CAMS SwimSafer 2.0 Assessment Registration Schedule

1 min estimated time to complete



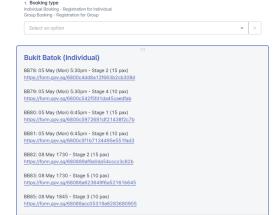
Instructions

This FormSG is strictly for SwimSafer 2.0 Service Providers and certified Instructors only to view the available slots for Pilot CAMS Assessments.

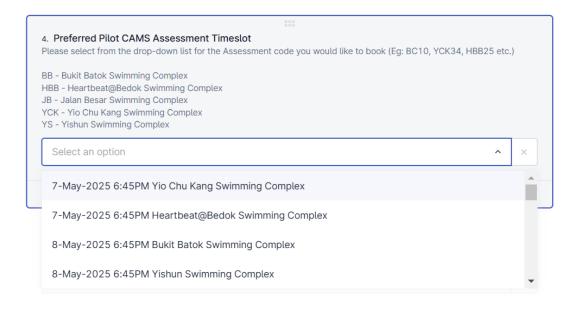
- The available slots will be shown when choosing the relevant options in the dropdown lists, with the links to their respective registrations.
- There will be Individual slots for each centre according to their respective timeslots and a Group booking in the Registration Schedule.
- Individual available slots are for Service Providers with less than 10 students to register for the preferred assessment venue and stage.
- When Individual is selected on the dropdown, the slots available for the day will be shown.
- Max of 20pax (S1), 15 pax (S2) and 10pax (S3-S6) for each slot will be available for Individual booking.
- . If the timeslot is full, the FormSG will indicate that it is closed.
- For Small group bookings (10pax), available timeslots are indicated on the group booking FormSG for each SwimSafer Instructor and/or Service Provider with 10 students to register for the preferred assessment timeslot, venue and stage.
- . Each small group booking is one group of 10pax for the preferred timeslot, subject to availability.
- Click on the group booking FormSG link, to proceed for the specific timeslot via FormSG to register your students.
- For Large Group bookings (>300pax), SwimSafer Instructors and service providers may indicate your
 preferred date and timeslot via the group booking FormSG to submit for the SwimSafer team to contact
 you for further discussion and plan for the assessments.

Submissions in this form is not required and will not be recorded.

- Individual available slots are for Service Providers with less than 10 students to register for the preferred assessment venue and stage.
- When Individual is selected on the dropdown, the max number of individual slots available for the timeslot will be shown.
 - Stage 1 20pax
 - Stage 2 15pax
 - Stage 3 to 6 10 pax
- Click on the preferred slot, to proceed for the specific timeslot FormSG to register your students.
- If the timeslot is full the FormSG will indicate that it is closed.



2. Viewing and Selecting Available Slots (Group)



Instructions

This FormSG is the revised version for SwimSafer 2.0 Service Providers and Instructors to submit their group registration for the scheduled SwimSafer 2.0 Pilot CAMS Assessments.

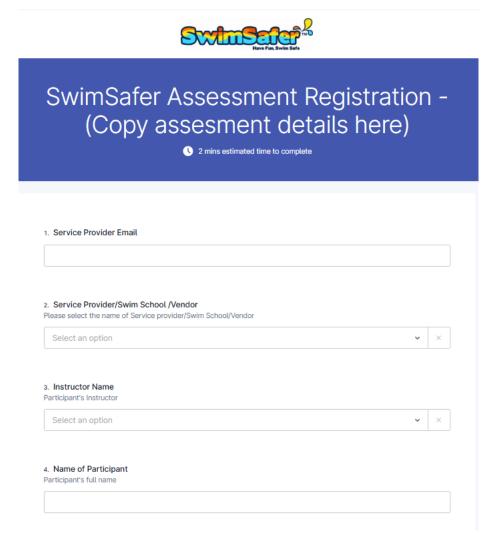
Small Group Bookings (10 participants)

- Select from available pre-scheduled slots
- SwimSafer team will review and confirm your slot
- Payment instructions will be sent AFTER confirmation
- Processing time: 3-5 working days
- Attachments with less than 10 participants will not be accepted
- Revised 21 Apr 2025 -

Large Group Bookings (>300 participants)

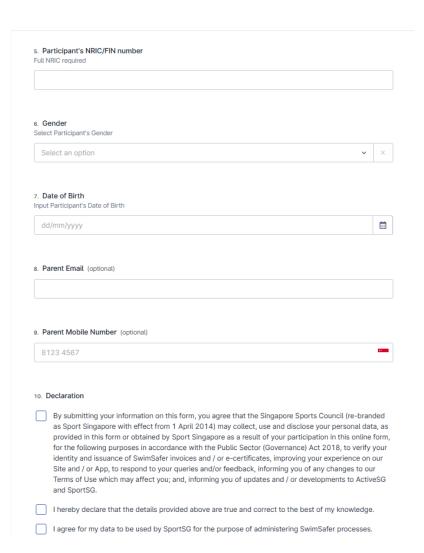
- This submission indicates your interest only
- Participant namelist must be submitted for stage arrangement and scheduling discussion (Note:
 Participants must be your own students or unique members of the service provider / swim school, no soliciting of participant slots to individual / self-employed instructors or non-SwimSafer certified coaches)
- SwimSafer team will contact you within 3-5 working days
- Discuss assessment requirements
- Plan assessment flow and timing
- · Confirm venue capacity and assessor availability
- Finalise registration details
- Actual registration and payment will only proceed after planning discussion

3. Submitting Registration Details (Individual)



- If the slot is full, you will not be able to see this page after you have click on the link. It will indicate the slot is closed.
- If you get to this page, please check you are submitting for the correct timeslots and stage before filling up the details
- Please fill up your service provider & Instructor details accordingly
- Make sure the NRIC/BC/FIN no. keyed in is correct. Incorrect NRIC/BC/FIN no. will affect registration. and will cause further inconvenience to the assessor who is grading the students.
- Passport no. and other verification no. are not allowed.

3. Submitting Registration Details (Individual)



- Make sure the date of birth is correct as incorrect date of birth will affect the retrieval of ecertificate.
- After all information of the student has been key in, click on submit and your student will be confirmed.
- Parents Email and Mobile is optional but do remind the parents to submit the consent form.

3. Submitting Registration Details (Group)

IMPORTANT NOTE

This form is for indicating your booking preference ONLY. DO NOT make any payment until you receive official confirmation from the SwimSafer team.

- Submit at least two (2) weeks before preferred Assessment Date
- · All bookings are subject to venue and capacity availability
- Payment (\$10 per participant) instructions will be provided ONLY after booking confirmation
- · Please ensure all participant information in your namelist is accurate to facilitate planning

Alternative FormSG: SwimSafer Rain-off Assessments

If you are re-registering participants for a rain-off SwimSafer 2.0 Assessment, there are no payments required but please click on the following link to register instead https://go.gov.sg/ssrainoff

- If you get to this page, please check you are submitting for the correct timeslots and stage before filling up the details
- Please fill up your service provider & Instructor details accordingly
- Key in the students details accurately using the upload template provided
- Make sure the NRIC/BC/FIN no. keyed in is correct. Incorrect NRIC/BC/FIN no. will affect registration and will cause further inconvenience to the assessor who is grading the students
- Passport no. and other verification no. are not allowed.
- Make sure the date of birth is correct as incorrect date of birth will affect the retrieval of ecertificate.
- After all information of the student has been key in, click on submit and your student will be confirmed

Key Changes for June Pilot CAMS – Large Groups

Large Group Assessment Parameters

(For large groups > 300 participants)

Session Venue Capacity Guidelines

- Competition Pool: 2-3 lanes per session
- Teaching Pool: 1-2 lanes / Section per session
- Maximum participants per 75-minute timeslot: 35 participants
- Total capacity per 3-4 timeslot block: 100-175 participants
- Assessments will be scheduled over 2 separate sessions in order to accommodate >300pax

Timeslot Blocks Available:

- Midday: 11am to 5pm
- Evening: 5pm to 8pm
- Morning: 9am to 2pm (School Holidays Only)

Stage-Specific Allocation - Assessor : Participant Ratio

- Stage 1 1:20
- Stage 2 1:15
- Stage 3 1:10
- Stage 4 1:10
- Stage 5 1:10
- Stage 6 1:10

Suggested scheduling example will be:

- 1130am | S1-20pax, S3-10pax, S5-10pax
- 1245pm | S2-15pax, S4-10pax, S6-10pax
- 1400pm | S1-20pax, S4-10pax, S5-10pax
- 1515pm | S2-15pax, S3-10pax, S4-10pax

Important Planning things to Note:

- 2-3 assessment stages can run simultaneously up to 35-40 students per timeslot
- Minimum 5 participants required per stage
- Stages 1 4 cannot be combined or mixed
- Stages 5 & 6 can be combined if less than 5 participants each
- Assessment duration: 75 minutes per session / per stage
- Staggered timing will be arranged for large groups
- Multiple sessions can be scheduled within each 3-4 timeslot block
- Submit preferred dates, timeslots and participant numbers

SwimSafer team will contact you to:

- Review stage and schedule distribution
- Plan assessment flow
- Confirm assessor deployment
- Finalise venue arrangements
- Deadline for finalised namelist and payment
- Official confirmation will be sent after planning and discussion



Post Assessment Process



Post Assessment Process

Rain-off Protocol

- Affected Parents / participants to approach their own Instructors / service providers to submit the rain-off FormSG https://go.gov.sg/ssrainoff to book next available slot
- No payment required for the 1st rain-off session but slots are subject to schedule availability. 2nd rain-off session will be considered a new slot booking because another \$10 payment is required.



- Result for the practical assessment will be updated by the assessor and processed by SwimSafer admin within 2 weeks. Please give us some time to approve and generate the SwimSafer e-certificate to participants.
- Results status may be verified to check theory and practical status via the following link https://go.gov.sg/ssquery on SwimSafer website under Instructors & Service Providers' Corner in the Results Checker tab.
- Results are published on the biweekly basis each month.

Appeals and Reporting

• Submit the formSG if you or your parents would like to



https://go.gov.sg/ssrainoff



tps://go.gov.sg/ssreport



https://go.gov.sg/ssque



Important Safety Reminders



Recent Incidents Overview

April 2025 (Heartbeat@Bedok): Medical emergency - chest pains and breathlessness during lesson

March 2025 (Jurong West): Post-lesson drowning - unsupervised student after class, resulted in ICU admission

December 2024 (Jurong West): Drowning during lesson - sibling interference during water treading

Critical Safety Observations:

During Lessons:

Constant visual contact essential

Group dynamics require careful management

Swift emergency response crucial

For Coaches:

Maintain 100% visual contact with students

Position strategically to eliminate blind spots

Brief parents on post-lesson supervision importance

Post-Lesson Risks:

Students may return to pool unsupervised

False sense of confidence after lessons

Parental supervision remains critical

Key Implementation:

Post-lesson safety briefing protocol

Immediate Actions Required:

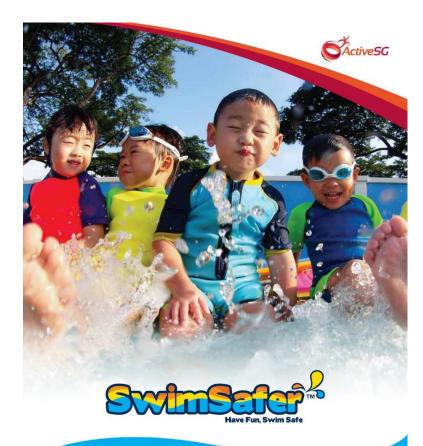
Update your risk assessment RAMS

Parent education

Enhanced pool surveillance measures

Remember: Safety doesn't end when the lesson ends

Revised SwimSafer 2.0 Instructor Manual



SWIMSAFER 2.0
INSTRUCTOR'S MANUAL

mvactivesq.con

While initially expected earlier, SwimSafer has taken additional time to enhance the instructor manual, ensuring greater clarity, better industry alignment, refined multi-stakeholder content and a thorough implementation timeline.

The revised manual, now approved, represents a collaborative effort to elevate swimming instruction standards. It will be available in June, with implementation set for July 2025. This timeline includes comprehensive update workshops and capability development sessions for instructors and assessors, ensuring all stakeholders and students have ample time to familiarise themselves with the revised must-see criteria.

Diving and Deep Water Entry Adjustments:

- a) Repositioned standing and crouching dives to deeper water (at least 1.8m depth)
- b) Modified entries for front crawl, breaststroke, and backstroke in Stage 5 and 6

Depth Specifications and Safety Measures:

- a) Specified minimum water depths for various activities
- b) Enhanced safety measures, including arm extension above head after underwater skills
- c) Included ear equalisation techniques for deeper water activities

Stroke Technique Refinements:

- a) Updated breaststroke and butterfly techniques in Stage 6
- b) Clarified sidestroke leg action with specific anatomical terms

Sequence and Assessment Adjustments:

- a) Modified order of assessment sequences for improved safety
- b) Emphasized continuity in Silver and Gold sequences
- c) Updated assessment checklists with clearer must-see criteria

Clarifications and Terminology Updates:

- a) Replaced "partner" with "victim" in rescue skills
- b) Distinguished survival strokes from regular counterparts
- c) Introduced anatomical terms for precise body positioning guidance







Let's revisit purpose - WHY CAMS?

1) Integrity of assessments poorly done

2) Integrity of assessors compromised

3) Far reaching negative impacts on a national program with a national outreach in terms of water safety skills and swimming skills not properly performed to the standards that had always been in place







LET'S REVISIT - WHY CAMS?

- 4) Placing a generation of children (and parents) at risk of being under the misimpression of their skill and competency levels as a result of sub-standard assessments
- 5) CAMS a national effort in restoring what it had always meant to be a gatekeeper to curriculum standards









INSTRUCTOR

SUFFICIENT PREPARATION

ASSESSOR

INTEGRITY OF PERFORMANCE OF DUTY

MUST-SEE CRITERIA CORRECT TEACHING





SKILLS THAT NEED ATTENTION:

swimming strokes at stages 5 (silver) and 6 (gold)

Both must-see criteria & timing to be met

feet-first & head-first surface dives

Crouching & standing dives (stages 5 & 6)

ASSESSMENT PROCEDURES MUST BE FOLLOWED

e.g. stage 4 sequence bronze B







- Improvements made at assessment centres to the operational workflow during assessment timings:
 - ➤ (5 students per wave) x? waves has an impact on total amount of time required to cover through the sequences expected from each stage limit on number of children per stage per assessment time slot has been put in place.
 - Example: Stage 2 has 4 sequences, limit is at 15 pax
 - This equals to 3 waves of 5 pax
 - Management of waiting time is an essential part of a positive journey experience on assessment day







- Improvements made at assessment centres to the operational workflow during assessment timings:
 - Usage of pool venue in terms of lane space to maximise capacity of sign-ups of assessment candidates factored in via set permutations per assessment time slot

- NO e.g. Two groups of stage 5, or two groups of stage 6





Moving forward....

next steps..

Training workshops

SwimSafer Instructors



SwimSafer Assessors







Full-Time Assessor (FTA) Role

As a Full-Time Assessor (FTA) for CAMS, you will play an active role in preparing, delivering and administering the program to ensure fair and transparent assessments, smooth operations and a positive experience for all stakeholders.

Options for Full-Time Assessor Role:

- 2 Weekdays + 2 Weekends: \$4,500/month
 4 Weekdays + 1 Weekend: \$4,500/month
 - Monday, Thursday, Saturday and Sunday
 - Wednesday, Friday, Saturday and Sunday
 - Average 20-22 hours/week
- 2. 2 Weekdays + 1 Weekend: \$3,000/month
 - Monday, Thursday, Saturday or Sunday
 - Wednesday, Friday, Saturday or Sunday
 - Average 14-16 hours/week
- 3. 2 Weekends: \$2,600/month
 - Saturday and Sunday
 - Average 13-15 hours/week

- Candidates will be assessed for suitability for FTA role.
- FTAs are allowed to continue coaching (declaration of conflicts of interest)
- Monthly rates are inclusive of transport allowance.
- Monthly rates are fixed, regardless of decreases in schedule of assessments (e.g. public holidays)
- Additional assessments will be paid at prevailing mobile assessor rate
- Deductions will be made for absence/no-show based on pro-rated basis
- All FTAs must avail his/herself for continuous training and development as a full-time assessor







Engagement with Assessors and Vendors for MOE projects

Purpose: To address the conduct and consistency of standards for MOE SwimSafer

Assessments

Required: All SwimSafer assessors who have conducted assessments for MOE projects in

2025, as well as all MOE SwimSafer vendors.

*Kindly note that attendance is compulsory. An invitation will be sent out for this session to RSVP.

Session 1:

Wednesday, 7th May 2025

10:00am

Blackbox Auditorium @ Sport SG

Session 2:

Wednesday, 7th May 2025

7:30pm

Blackbox Auditorium @ Sport SG









You may submit any questions you may have from this

briefing and engagement session using this form.



https://forms.gle/Lquv3jnmyQuxy3tR8







THANK YOU